



## Winter storage frequently asked questions:

### 1. When does the winter storage season begin and end?

The 2017-18 winter storage season begins on November 1<sup>st</sup>, 2017 and ends on May 13<sup>th</sup>, 2018.

### 2. How does Outdoor Winter Storage work?

Outdoor winter storage is similar to outdoor summer storage. Boats may be stored on the ground or on rack spaces and charges are either by the foot or by the space. The main differences are that you will not have access to our launch facility and will not have 24 hour access to your boat. Due to security concerns and the fact that we do not monitor the yard daily in the winter months, the gate combinations are not given out. We do not maintain or clear snow from our yard so once the Vermont winter sets in access to the yard becomes severely limited. You will have the opportunity to access your boat by appointment for such things as winterization, covering, etc.

### 3. How does Indoor Winter Storage work?

With indoor winter storage you drop off your boat with us and we will move and store it for you. Similar to outdoor storage we will offer both ground and rack space. Charges for indoor storage will be either by the square foot or by the rack space. Boats will be stored in our new warehouse facility in accordance with our own space requirements, needs and layout. The warehouse space is heated and climate controlled to temperatures ranging from 50 - 70 degrees. Once a boat is admitted inside for storage it may not be readily available until the first few weeks of May 2018. There will be no maintenance of any kind allowed in the facility. You may access your boat however by appointment and escorted by Sailing Center Staff.

### 4. What is the process for admitting a boat to winter storage?

If you are a new storage customer or have purchased a new boat, you will need to complete both the Storage Registration and Waiver as well as the Payment and Agreement. If you are a returning customer you only need to submit the Payment and Agreement. There are separate Payment and Agreements for indoor and outdoor storage so be sure to complete the correct form. Submit your form to the Sailing Center via mail, email or drop it off along with your payment. If your boat is currently stored with us we will take care of the rest. If it is not we will contact you to arrange drop off date and time.



5. How do I get my boat in the spring?

For outdoor storage, you can access your boat at any time by appointment. All boats not storing for the summer months can remain in the yard in their current space or a new space if one is requested and available. For indoor storage we will be announcing the details of how to access your boat in mid-March. This announcement will come via email. Pickup dates and times will fall along the first two weeks of May.

6. Can I work on my boat during the winter months?

For outside storage, you may access the yard by appointment for maintenance. Please note that no paid outside contractors are allowed to perform work on our premises without expressed written consent from the Sailing Center. While you may access your boat and equipment by appointment for indoor winter storage, no work may be performed at all.

7. Are there any additional fees or charges?

Only if you leave your boat at the Sailing Center past the May 13<sup>th</sup> deadline and have not paid for summer 2018 storage. A late fee of \$50 will be assessed for any indoor or outdoor storage past this date. Those that do not pay their storage fee's by June 1, 2018 will additionally be charged the full summer storage rate.

8. Will you be offering any other types of storage or any other storage services in the future?

Yes! As we move into our new facility and navigate the development of our new space we will be devising how to best use that space. Accordingly we are hoping this will open up a host of new possibilities and services. We will be releasing a whole new storage structure and set of offerings in the spring of 2018.

9. What if I want to set up an appointment to access my boat, drop off my boat or if I have further questions?

You can email us at [info@communitysailingcenter.org](mailto:info@communitysailingcenter.org) or call us at 802-864-2499. We will respond during our normal winter office hours. These contacts and hours are kept up to date on our website at: [www.communitysailingcenter.org/about/hours-location/](http://www.communitysailingcenter.org/about/hours-location/)