



## Winter storage frequently asked questions:

### 1. When does the winter storage season begin and end?

The 2019-20 winter storage season begins on November 1<sup>st</sup>, 2019 and ends on May 10th, 2020.

### 2. How does Outdoor Winter Storage work?

Outdoor winter storage is similar to outdoor summer storage. Boats may be stored on the ground or on rack spaces and charges are either by the foot or by the space. The main differences are that you will not have access to our launch facility and will not have 24 hour access to your boat. Due to security concerns and the fact that we do not monitor the yard daily in the winter months, the gate combinations are not given out. We do not maintain or clear snow from our yard so once the Vermont winter sets in, access to the yard becomes severely limited. You will have the opportunity to access your boat by appointment for such things as winterization, covering, etc.

### 3. How does Indoor Winter Storage work?

With indoor winter storage you drop off your boat with us and we will move and store it for you. Similar to outdoor storage, we will offer both ground and rack space. Charges for indoor storage will be either by the square foot or by the rack space. Boats will be stored in our warehouse facility in accordance with our own space requirements, needs and layout. The warehouse space is heated and climate controlled to temperatures ranging from 50 - 70 degrees. Once a boat is admitted inside for storage it may not be readily available until the first few weeks of May 2020. There will be no maintenance of any kind allowed in the facility. You may access your boat, however, by appointment and escorted by Sailing Center staff.

### 4. What is the process for admitting a boat to winter storage?

If you are a new or returning storage customer or have purchased a new boat, you will need to complete the *2019-20 Winter Boat Storage Registration* form. Submit your form to the Sailing Center via mail, email or drop it off along with your payment. If your boat is currently stored with us we will take care of the rest. If it is not, we will contact you to arrange drop off date and time.

### 5. How do I get my boat in the spring?

For outdoor storage, you can access your boat at any time by appointment. For indoor storage, we will be announcing the details of how to access your boat in April. This announcement will come via email. Pickup dates and times will fall along the first two weeks of May.



## 6. Can I work on my boat during the winter months?

For outside storage, you may access the yard by appointment for maintenance. Please note that no paid outside contractors are allowed to perform work on our premises without expressed written consent from the Sailing Center. While you may access your boat and equipment by appointment for indoor winter storage, no work may be performed at all.

## 7. Will there be a 2020 Summer Storage Program?

The Sailing Center will no longer have access to the yards directly surrounding the Moran Plant starting in the fall of 2019. All of our operations will move into the new yard directly surrounding our facility. Therefore, the availability of summer storage in 2020 season is currently unknown. The loss in space will significantly impact our ability to store boats. We utilize much of our existing boatyard space for our own fleets. Our current position is to assume that we will not be able to store boats for the 2020 summer season. We may have a limited storage program, but will not know our capacity and ability until the spring. Therefore, we are advising all of our customers to begin to seek and consider alternate plans to store your boat for the 2020 summer season.

## 8. Are there any additional fees or charges?

Only if you leave your boat at the Sailing Center past the May 10th deadline. You will be charged \$50 per month if you leave your boat past the winter storage end date. After 30 days, the Sailing Center may take action to remove your boat from the yard. For details related to and actions taken for boats left after the deadline, see Sections 4 & 9 of the VESSEL STORAGE TERMS AND CONDITIONS.

## 9. What if I want to set up an appointment to access my boat, drop off my boat or if I have further questions?

You can email us at [info@communitysailingcenter.org](mailto:info@communitysailingcenter.org) or call us at 802-864-2499. We will respond during our normal winter office hours. These contacts and hours are kept up to date on our website at: [www.communitysailingcenter.org/about/hours-location/](http://www.communitysailingcenter.org/about/hours-location/)